

NKC SCHOOLS BENEFITS

Who Do I Contact?

BENEFITS WEB PAGE:

www.nkcschoolsbenefits.com

Most of the answers to your questions may be found here before needing to call anyone.

Benefits Specialist

- Misty Miller misty.miller@nkcschools.org, 321-6078, Provide employee ID number when leaving message

Medical Insurance:

- Blue Cross Blue Shield: 800-989-8842(EPO Plan) www.bluekc.com
877-337-7472 (QHDHP and SPIRA EPO Plans)

Dental Insurance:

- Delta Dental of MO: 800-335-8266 www.deltadentalmo.com

Vision Insurance:

- EyeMed: 866-939-3633 www.eyemed.com

Flexible Spending Account (Medical or Dependent Care):

- Surency: 866-818-8805 www.surency.com

Health Savings Account (HSA):

- UMB: 866-520-4472 <https://hsa.umb.com/>

Other Insurances:

- Life & Disability**: 800-441-6455 (Guardian-Group#: 489773) www.guardiananytime.com
- Critical Illness: 800-268-2525 (Guardian- Group#: 537594) www.guardiananytime.com
- Permanent Life w/ LTC: 800-918-8877 (Trustmark- Client#: 7730) Claims questions: 877-201-9373
- Accident: 800-541-7846 (Guardian- Group#: 537594) www.guardiananytime.com
- Identity Theft: 800-789-2720 (InfoArmor- Policy#: 2408)

Employee Assistance Program (EAP):

- Guardian: 800-386-7055; Web: www.ibhworklife.com, User Name: Matters, Password: wlm70101
Email: eapcounselor@ibhcorp.com

Retirement or Payroll:

- Peers/PSRS: 800-392-6848, Payroll Department
- 403(b)/457: 800-471-7717, x. 401 (Reliant Financial), Katherine Severino (District Contact), [321-6580](tel:321-6580)

Beneficiary Change or Enrollment Questions:

- Avant 844-831-0501

Wellness

- April Anderson 816-321-4405, april.anderson@nkcschools.org

Leaves (FMLA/Workers' Comp)

- Melody Wood 816-321-6508, melody.wood@nkcschools.org

**NKCS is a self-bill group with Guardian. They do not know specific names of who has coverage until a claim is filed, but can answer general questions by providing the Group number.